

Nikunj Tyagi

Gurugram, India

+91-746-7095-730

[Email](#) ♦ [Linkedin](#) ♦ [Portfolio](#)

SUMMARY

Product Designer working on trust-critical UX for travel and payments, with a focus on risk mitigation, precision, and delivering reliable booking experiences.

EXPERIENCE

AIRIQ-365

User Experience Designer

[Case Study](#)

Oct 2025 – Present

- Designed the complete B2B flight booking experience across desktop and mobile, cutting agent task completion time by 22%.
- Mapped 28 edge cases across search, listing and fare updates including price changes between search and payment so agents never lost a booking to a stale fare.
- Handled 5 risk states across payment, credit/debit, and amendment flows, turning a high-stakes process into calm, trustworthy UX, then extended the system to build the hotel booking flow.
- Built AirIQ's design system tokens, components, and a 127 Icon custom SVG library that replaced a third-party dependency across 117 files, shipped with a Figma component library and developer handover doc.

SAKHI

Product Designer (Contract)

[Case Study](#)

June 2025 – Sept 2025

- Joined a shipped menstrual health app as external designer and reframed it from a passive log into a product that surfaces cycle patterns over time.
- Rebuilt an overloaded onboarding screen into a single-focus flow, cutting the drop-off point where new users were abandoning signup now live on the App Store.
- Designed Care Mode and Sakhi AI, extending the product past tracking into personalised guidance and conversational support.

INFOSYS

UI Designer Intern

[Case Study](#)

June 2024 – July 2024

- Owned UX for BiblioFi, an iOS library management system, working across a team of 10 developers to take 3 core flows from SRS to locked spec inside a 4-week sprint.
- Ran research with 38 students and 2 librarians that surfaced two problems: the SRS never captured queue waits and no off-site borrowing.
- Translated a dense SRS into IA, wireframes and annotated flows, writing design rationale directly in-file so developers could resolve ambiguity without waiting on me.

SKILLS

Core Competencies: End-to-End Product Design, Design Systems & Tokens, Information Architecture, Interaction Design, Payment & Risk-Sensitive UX, Edge-Case & State Design, Accessibility (WCAG)

Design & Prototyping: Figma, Figma Plugin API, Linearity Curve, Miro, Claude, Vercel v0

Research & Collaboration: Usability testing, Maze, Typeform, Agile/Scrum, Notion

EDUCATION

B.Tech in Computer Science & Engineering, Galgotias University

Cumulative CGPA: 8.69/10.0

Aug 2025

Uttar Pradesh, India